

ALPINE COMMUNIQUÉ

Real Access. Real Value. Real People.

ALPINE
communications

Q2 2023 Newsletter

Aureon Grant Winners Announced

///AUREON®

Motor Mill Foundation: Congratulations to the Clayton County Motor Mill Foundation on being awarded an Aureon Charity Grant for \$400.00. These funds will be used to purchase a point-of-sale system to accept credit



Pictured from left to right – Elijah Hopp, Alpine Communications; Danielle Hutchinson, Aureon; Kenny Slocum, Clayton County Conservation.

Clayton County Conservation: Alpine is pleased to announce the Clayton County Conservation Board is a 2023 Charity Grant recipient. This grant will be used to help with Flexzion UV sterilizer lights. This system allows ponds to be at the ideal conditions for turtles while keeping them visually appealing for visitors.



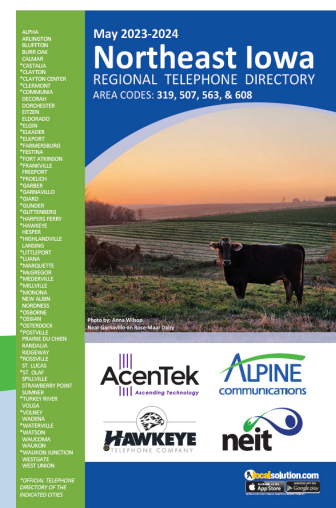
Pictured from left to right – Danielle Hutchinson, Aureon; Lanette Schutte, Alpine Communications; Kenny Slocum, Clayton County Conservation.

To learn more about how you can apply for these grants visit <https://alpinecom.net/library/aureon-charity-grant/>

Congratulations to Anna Wilson!

Her photo from Rose-Maar Dairy was chosen for the cover of the 2023-2024 Northeast Iowa Regional Telephone Directory. Customers should have received their new directory in the mail mid-June. **If you did not receive a copy or would like an additional copy, please contact the business office at 563-245-4000.**

If your phone number appears in parentheses (XXX-XXXX) in this edition of the Alpine Communiqué, please give us a call at 563-245-4000 by September 30, 2023, and we'll apply a \$5 credit to your account!



Meet the Crew - Isaiah Hopp

No, it isn't déjà vu, it is real. We are excited to have Isaiah Hopp back with us at Alpine Communications as our newest broadband technician. After graduating from Central of Elkader, Isaiah worked as summer help while he attended college at Upper Iowa University. Over the last few years, he taught at West Central Community School where he also coached football, basketball, and track.

Isaiah and his wife, Hannah, have two dogs, Archie, a Corgi and Boone, a black lab. They recently moved to Manchester from Cedar Falls. Both Hannah and Isaiah's family live in Elkader which will make spending time with them much easier. Isaiah enjoys outdoor activities such as hunting, fishing, hiking and watching or participating in sports.

Alpine's commitment to the customer and the importance of being connected in rural communities drew Isaiah back. He is still learning the ropes but is excited about learning everything. Telecommunications and technology are always changing so there is always something new to learn. Isaiah wants to learn and share how our customers are able to better utilize Alpine services in such areas as healthcare and education.

Please help us welcome Isaiah back to the Alpine team. We look forward to working with him again.



Welcome, Isaiah!

Great News!

Fiber Optic Project Progress

As the beautiful weather continues, we have been able to make some great progress on our fiber-to-the-home projects for the year.

We are excited to light up Clayton with the fastest speeds available on our fiber network. Our first customer was cutover late May and we've been upgrading customers ever since. Residents have been pleased with the increased speed, available services, and reliability of the Internet since moving to fiber.

We've been reaching out to locations in our rural Elkader project with personal visits and outbound calls. Construction will begin in the next couple of months, so we want to make sure we have all locations accounted for and an efficient plan to work through our construction process.

Rural Elgin customers are also being contacted for a visit to discuss the plans for our fiber network. You can view our construction areas at <https://alpinecom.net/join>. If you live within these areas and have not yet had a visit from our technician, please reach out to us at 563-245-4000 to schedule an appointment.



Join in on the fun, compete against other gamers, and win cash prizes playing your favorite games.

(Yeah, we can't think of a reason not to get excited, either!)

- **Open to All Skill Levels**
- **Free Registration and Event Entry for Alpine Internet Customers**
- **Giveaways, Exciting Challenges and Tournaments**
- **Games and Play Styles for Everyone**

Don't miss your chance to showcase your skills, love for the game, and winning spirit! Sign up now and get ready for incredible nights of games!

Alpine Communications Selected as a Pilot Partner for the Launch of Fiber Gaming Network (FGN)

Alpine Communications, a leading fiber internet provider, has been selected as one of thirty pilot partners for the launch of Fiber Gaming Network (FGN), a nationwide gaming platform that connects fiber internet users across the country for weekly community game nights and tournaments.

FGN, which launched in May, will host a series of online gaming events every week featuring popular games such as Super Smash Bros Ultimate, Madden NFL 23, Brawlhalla, Fortnite, Rocket League, NBA2k23, and Valorant. Participating players must register beforehand and have the chance to win cash prizes of \$500-\$1,500 every week.

“We're thrilled to partner with FGN to offer our customers a unique gaming experience that takes full advantage of our fiber network's speed and reliability,” said Chris Hopp, GM of Alpine

Communications. “With FGN, our customers can enjoy a seamless online gaming experience while competing with gamers from all over the country.”

According to a 2021 study, fiber internet is 10 times faster than cable and offers better latency, resulting in a smoother and more responsive online gaming experience. This partnership between Alpine Communication's and FGN highlights the importance of fiber internet for online gaming and solidifies Alpine Communication's position as a forerunner in providing top-quality internet service. (563-426-5245)

“FGN is excited to partner with Alpine Communication's to offer gamers across the country access to high-speed, reliable fiber internet that allows for seamless online gaming experiences,” said Robert Gilbert, co-founder of Fiber Gaming Network. “We look forward to seeing how Alpine Communications' customers will fare in our upcoming events.”

For more information on FGN and to register for the upcoming gaming events, visit fibergamingnetwork.com

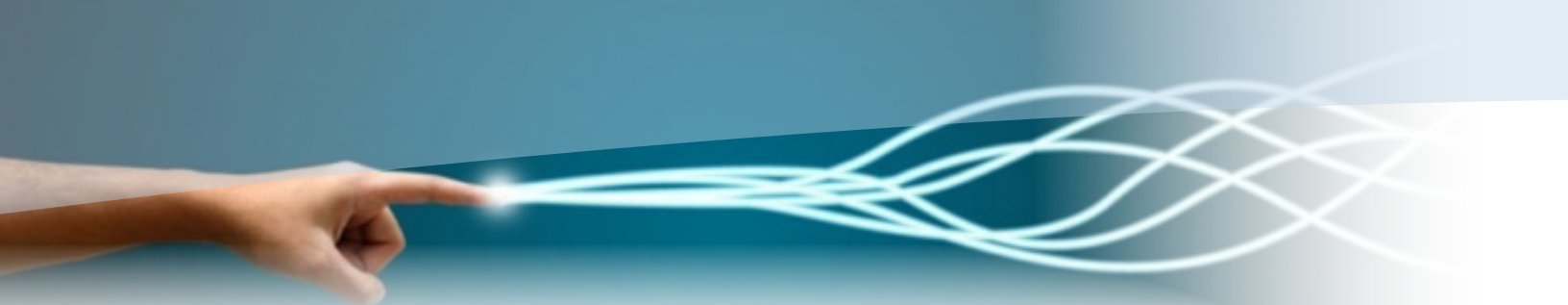
WE'VE GOT THE NETWORK. YOU BRING THE SKILLS.



ALL CAN PLAY. THE BEST WILL WIN.

GET IN THE GAME.





Fiber Is for the Future and the Future is Now: 3 Tech Trends that Will Demand More Bandwidth

In a span of just a few decades, our world has witnessed a technological revolution that has transformed the way we live, work, and communicate. From the advent of personal computers and the internet to the rise of smartphones and cloud computing, technology has developed rapidly in our lifetime.

But with each innovation comes a need for more internet bandwidth that can handle the increase in data usage. That's why the dial-up connection that powered your home just fine in the 90's simply can't cut it now that your house is full of smart TVs, smart home assistants, smartphones, tablets, and computers.



Today's digital ecosystem demands far more bandwidth than ever before. Traditional copper-based networks, which weren't originally designed to deliver internet, are already struggling to keep up with the surging traffic. That's why Alpine Communications is proud to offer fiber internet, the

only technology built for internet and with plenty of room to continue scaling up bandwidth for homes and businesses.

This is only going to become more important as technology continues to evolve and require more bandwidth in the years to come. Let's take a peek into the no-so-far-away future and consider some of these new technologies and fiber internet will change how we entertain ourselves and manage our household.

SUPERIOR SMART TV RESOLUTION AND PICTURE QUALITY

Though 4K HDR resolution remains the current top-of-the-line technology for most home entertainment television consumers, smart TV technology is evolving to out-do itself yet again. The next generation of hi-res televisions expected to hit markets in the coming years will be 8K—and its picture quality is as magnificent as you'd expect!

With 8K resolution, imagine watching the big game, rooting for the hero in action-packed, edge-of-your-seat thriller or simply streaming one of your favorite shows will be unimaginably stunning, with its brilliant, sharp imagery and color contrasts – you'll feel as if you are in the middle of the action.

Our fiber network is already prepared to deliver 8K technology into your home as well as the current 4K HDR resolution. So whether you streaming Alpine's Fusion TV+ or other platforms like Netflix, Amazon Prime, Hulu Sling and more, fiber internet paired with the proper speeds for your home is a true game changer.

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INNOVATIONS TO VIRTUAL REALITY WILL ENHANCE HOME ENTERTAINMENT EXPERIENCES

Though Virtual Reality (VR) has been with us for a while, in many ways, this amazing technology is still very much in its infancy. And its applications in everyday life are expanding as well. Imagine visiting a museum in Paris, hiking Mt. Everest and enjoying a live concerts at your favorite venue all from the comfort of your own home and in the same day!

Gaming: VR gaming offers immersive experiences where players can interact with virtual environments and characters.

Films and Experiences: Filmmakers have been exploring VR as a medium to provide viewers with a more immersive cinematic experience in a 360-degree environment, giving them a sense of presence within the story. These experiences also allow you to virtually visit museums, historical sites and other bucket-list items.

Concerts and Live Events: VR technology has been utilized to create virtual concerts and live events, allowing users to attend performances from the comfort of their homes.

Education and Training: VR provides a practical and immersive platform for simulations and virtual environments that can aid in learning and skill development across various

Alpine's fiber optic internet can handle the enormous quantities of data necessary to make VR a reality in your home with download and upload speeds faster than just about any other kind of internet.

RISE OF THE ROBOTS!

Though it may seem like something out of The Jetsons, robotic technology has advanced so greatly over the past quarter century that soon, we're all going to be seeing a lot more of them in our daily lives! And as robots continue to progress even more—and get even “smarter”—we will likely experience their benefits and conveniences more frequently, too.

Household chores: Robots will become more capable of performing various household tasks, such as vacuuming, mopping, and even cleaning windows.

Personal assistants: Intelligent robots will become more conversational and can help with tasks like managing schedules, setting reminders, and providing information.

Home security: Intelligent surveillance robots can monitor our homes and navigate throughout the home to detect intruders. And they can send alerts to homeowners or security services.

Elderly care: Robots can help with activities of daily living, remind individuals to take medication, provide companionship, monitor vital signs and even assist with physical tasks like lifting or moving objects.

Education and learning: Robots can act as tutors by providing personalized lessons, assist in various subjects and can engage children in educational activities, making learning more engaging and enjoyable.

These are just a few examples of ways technology will continue to develop and demand more bandwidth in the years to come, which is why we believe fiber is worth the investment. We're excited to keep Northeast Iowa connected now and for the future!



These are just three examples of ways technology will continue to develop and demand more bandwidth in the years to come, which is why we believe fiber is worth the investment. We're excited to keep Iowa connected for many years to come!



CONNECT WITH US:

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Monday – Friday

563-245-4000

or 1-800-635-1059

www.alpinecom.net

Technical Support:

1-888-264-2908

SecureIT Tech Support:

1-877-373-3320



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and help
us grow:



Whole-Home WiFi Connect From Alpine Communications

Great WiFi Experience in Every Room of Your Home

WiFi Connect, through Alpine Communications, makes it easy to enjoy robust and reliable WiFi throughout your whole home. Using a next-generation WiFi 6 router for seamless signal continuity and 24/7 remote support, Alpine delivers a 1 Watt output power (highest possible through FCC regulations) for hassle-free, superior internet connectivity. (563-873-2759)



Powerful Performance Everywhere

WiFi Connect will eliminate the frustrations associated with poor WiFi performance and spotty coverage in your home.



Plenty of Power

Game, stream TV and movies, work-from-home and attend class for school all at the same time. No interruptions with WiFi 6.



You're In Control

View and manage the devices connected to your WiFi network, resolve performance issues with router resets and speed test, and pause the internet with the SmartHub app.



Secure and Worry-Free

Power home WiFi that's fully managed by LPC Connect and controlled by you.

WiFi 6 Router \$100

(saving you more than \$150)

**includes free, in-home optimization
by an Alpine Service Technician.**

Remote Router Management \$9.95/month

Access Points \$75.00 for each additional access point + \$4.95 per month if needed based on the size of your home or line-of-sight issues.

