



Statement Explanation

Alpine Communications cares about Iowa's environment and has made your statement in a 2-column vertical format which will use 60% less paper than full page layouts. Please read below for a brief explanation of the layout and keep this for future reference. If you have any questions, please contact our customer service center at 563-245-4000, option 2.

Important contact information should you have any questions with your statement or service.

00000001404

923 Humphrey Street
PO Box 460
Elkader, IA 52043
Service: 563-245-4000
Support: 1-888-264-2908
www.alpinecom.net

Bill At A Glance 07/09/2019

| | | |
|-----------------------------|-------|------------|
| BALANCE FROM LAST BILLING | | 150.97 |
| Payment | 07-09 | 150.97CR |
| Previous Balance Due | | .00 |

SUMMARY BY SERVICE TYPE

| | |
|----------------------|-------|
| PEAK SAVINGS PAK | 32.05 |
| TELEPHONE | 9.29 |
| INTERNET | 39.95 |
| FUSIONTV | 70.05 |
| ALPINE LONG DISTANCE | .00 |

CURRENT BILLING AMOUNT 151.34

Pay By Bank -- Do Not Pay 151.34

Your summary for each type of service and charge associated will display in the Bill at a Glance section.

Blue bar indicates the amount due. Green bar indicates balance will be automatically paid by your bank.

FRIENDS WHO SHARE ARE THE BEST!
For Alpine Communications customers, **IT PAYS TO MAKE REFERRALS.**

We're on a mission to create **connected communities.** Refer friends, family, and neighbors to Alpine for telephone, internet, FusionTV, or monitored security and earn a \$50.00 credit when they sign up. Refer Online Today at www.alpinecom.net/refer

GET \$50

Please return lower portion with your payment...retain upper portion for your records

TELEPHONE:

ACCOUNT NO:

| Previous Bill | Payment/Adj | Current Billing | Total Due |
|---------------|-------------|-----------------|-----------|
| \$150.97 | \$150.97CR | \$151.34 | \$151.34 |

The bill header section is a quick way to look at your previous and current due along with any payments or adjustments that had occurred in the past period.

MESSAGE CENTER

Payments received after 07-10 will not be reflected on this statement.

Telephone assistance is available to qualifying low-income Iowans as part of a federal support program which is available through Alpine. Iowans whose income is at or below 135% of the federal poverty guidelines are eligible for telephone assistance. Additionally, Iowans who participate in one or more of the following programs are eligible for telephone assistance: Medicaid, Supplemental Nutrition Assistance Program (SNAP), Supplemental Security Income (SSI), Veterans and Survivors Pension Benefit. Application forms for the Lifeline Assistance Program can be downloaded at www.alpinecom.net or can be obtained from the Alpine Business office in Elkader. Please call us at 245-4000 for additional information.

Failure to pay invoices when due may result in late payment fees of up to 1.5% or \$5.00 minimum per month on the unpaid balance and/or other penalties, including suspension or disconnection of service.

The message center is a good location to check for important notices from Alpine Communications.



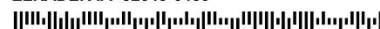
Alpine Communications
PO Box 460
Elkader, IA 52043
ADDRESS SERVICE REQUESTED

07/09/2019 000100

Check for Address Change

| Payment Due | Total Due |
|--------------------------|-----------|
| 08/09/2019 | \$151.34 |
| Enter Amount Paid | |
| Pay By Bank | |

ALPINE COMMUNICATIONS
923 HUMPHREY STREET
PO BOX 460
ELKADER IA 52043-0460



Please tear off the remittance stub and include with your payment. Please do not attach the payment to the stub.

Should you happen to change locations and would like us to update your customer information, please fill out the change of address form located on the reverse side of page 1. You will also find information on Telephone, Internet and FusionTV services.



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MONTHLY USAGE FOR TELEPHONE:

| Description | Date | Quantity | Amount |
|----------------------------------|--------------------|--------------|--------------|
| PEAK SAVINGS PAK | 07/10-08/09 | | 29.95 |
| 3-WAY CALLING | | | |
| CALL FORWARDING - BASIC | | | |
| CALL WAITING ID | | | |
| CALL WAITING | | | |
| 8 NUMBER SPEED DIAL | | | |
| CALLER ID: N/N | | | |
| VOICE MAIL SILVER PKG | | | |
| 1 PARTY RESIDENT LINE | | | |
| IOWA SALES TAX | | | 1.80 |
| COUNTY TAX | | | .30 |
| PEAK SAVINGS PAK SUBTOTAL | | | 32.05 |
| TELEPHONE | 07/10-08/09 | | |
| FEDERAL ACCESS LINE CHRG | | 1 @ | 6.50 |
| E911 SURCHRG/CLAYTON | | 1 @ | 1.00 |
| FEDERAL EXCISE TAX | | | .20 |
| FEDERAL UNIVERSAL SERVICE CHG | | | 1.59 |
| TELEPHONE SUBTOTAL | | | 9.29 |
| | | TOTAL | 41.34 |

SUMMARY FOR:

| | | | |
|------------------------------|--------------------|--------------|--------------|
| INTERNET | 07/10-08/09 | | |
| ALPINE FUSION INT - PLATINUM | | 1 @ | 39.95 |
| INTERNET SUBTOTAL | | | 39.95 |
| | | TOTAL | 39.95 |

SUMMARY FOR:

| | | | |
|--------------------------|--------------------|--------------|--------------|
| FUSIONTV | 07/10-08/09 | | |
| LOCAL PLUS | | 1 @ | 42.45 |
| LOCAL PLUS HD FEE | | 1 @ | 9.95 |
| WHOLE HOME DVR | | 1 @ | 9.95 |
| IOWA SALES TAX | | | 3.93 |
| COUNTY TAX | | | .65 |
| FRANCHISE FEE - ELKADER | | | 3.12 |
| FUSIONTV SUBTOTAL | | | 70.05 |
| | | TOTAL | 70.05 |

| | |
|------------------------------------|--------|
| SUB-TOTAL | 151.34 |
| ALPINE LONG DISTANCE TOTAL CHARGES | .00 |
| CURRENT BILLING AMOUNT | 151.34 |



We believe connected communities become thriving communities.

Your bill may vary from the sample provided. You may see additional pages based upon usage or the number of services on your account. If you have specific questions, please call our office at 245-4000, option 2.

Current services with detail of charges. Subtotals in green will add up to the summary on the front page of the statement. One time charges will have a date and prorations will have a date range listed.