

# A SMART IDEA for Worry-Free Independent Living:

## GET A PERSONAL EMERGENCY RESPONSE SYSTEM



Whether your loved ones are nearby or far away, they want to remain living in their own home. **What would happen if your loved one fell and was unable to reach the phone to call for help?**

With a Personal Emergency Response System from Alpine Communications, you gain the peace of mind knowing help is just seconds away.



**For more information or to schedule a free in-home consultation, please call (563) 245-4000 or visit [www.alpinecom.net](http://www.alpinecom.net).**

24/7 MONITORING AND AUTOMATIC CONTACTING OF EMERGENCY PERSONNEL

for as little as **24<sup>95</sup> PER MO**

Certain restrictions apply. Contact us for details.

Comerstone Group © 2011

## Alpine Communications Information

### Where to find us:

923 Humphrey Street  
PO Box 1008  
Elkader, Iowa 52043  
8:00 a.m. - 5:00 p.m.  
Monday - Friday

### Contact Us

By telephone:  
(563) 245-4000 or (800) 635-1059  
Online: [www.alpinecom.net](http://www.alpinecom.net)

### Payment Information:

- Payments are due on the 9th of each month.
- Accounts with past due balances are subject to a minimum \$5 late payment charge.
- View or pay your bill online at [ebill.alpinecom.net](http://ebill.alpinecom.net).
- For your convenience, Alpine offers Automatic Bank Deduct. Payments can be taken out of your checking or savings account.
- Alpine accepts credit card payments with MasterCard, Visa, and Discover.
- There is a drop box at the Alpine business office. Payments can also be dropped off at the local banks in Elkader, Garber, Garnavillo, Guttenberg, Marquette, and McGregor.

### Internet Tech Support

(888) 264-2908

### SecureIT Tech Support

(877) 373-3320

### After Hours Repair

Telephone and Cable TV

(563) 245-4000 or (800) 635-1059



# ALPINE COMMUNIQUE

Real Access. Real Value. Real People.



July | August 2011

## Join Us for Dinner on September 22<sup>nd</sup>

We owe our success to loyal customers like you. To show our appreciation, we're hosting our annual Customer Appreciation Dinner in your honor on **Thursday, September 22<sup>nd</sup>, 2011 from 4:30 p.m. to 7 p.m.** at our Business Office in Elkader.

We invite you to bring the family, your appetite, and join the party. It's sure to be a great end to your work day.

**Head to the Alpine Customer Appreciation Dinner to:**

- Enjoy a **FREE** supper
- Visit with your friends and neighbors
- Get to know Alpine team members
- Register to win great prizes
- Check out our latest and greatest Cellular, Internet, Security, and new FusionTV services
- **One night only! Special discounts on HDTVs at the Alpine TEC Store during our Customer Appreciation Dinner!**

**See you in September!**



Pictured are Chris Hopp, Alpine Communications in Elkader; Joe Snyder, Citizen's Mut. Telephone Co. in Bloomfield; Sen. Tom Harkin (D-Iowa); Jerry Melick, Liberty Communications of West Liberty; Roxanne White, Evertex of Everly; Joe Hrdlicka, ITA

## ITA MEMBERS VISIT WASHINGTON D.C. TO ADVOCATE ON BEHALF OF RURAL CUSTOMERS

Members of the Iowa Telecommunications Association (ITA) spent May 16-18 advocating on behalf of the rural telecom industry in Washington, D.C. with representatives of the Federal Communications Commission (FCC) and the Iowa congressional delegation.

The Federal Communications Commission (FCC) recently proposed new rules that place broadband network investments and operations of rural telecommunications companies at risk, to the detriment of rural consumers and small businesses.

## A Word from Alpine Communication's General Manager

The decisions being made at the FCC this year will have a profound impact on the future access to broadband and telecommunications services for Clayton and Fayette County residents. Alpine Communications along with more than 100 other Iowa rural independent telephone companies and hundreds of other independents throughout the USA are working together to educate the five million rural customers we serve about these proposed changes. (245-1295)

**If you would like more information about our efforts in Iowa, visit <http://thegreatdisconnect.org/> or please call me at (563) 245-4000.**

I would be happy to provide you with more insight on the local impacts of the FCC's decisions.

*If your phone number appears in parentheses (XXX-XXXX) in this edition of the Alpine Communique, give us a call at 563-245-4000 by August 31, 2011, and we'll apply a \$5 credit to your account!*

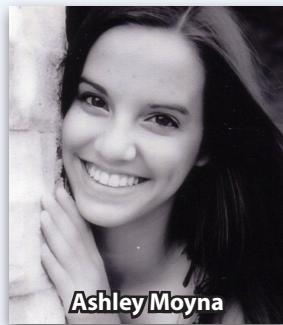
## Alpine Awards \$2,000 in Scholarsips

Alpine is pleased to announce the recipients of the 2011 Alpine Communications Scholarship. A total of \$2,000.00 was awarded to four graduating seniors who reside in an Alpine Communications telephone exchange and attend Central, MFL-MarMac, Valley, or Clayton Ridge High School.

- Central: **Ashley Moyna**
- MFL MarMac: **Halie Ruff**
- Valley: **Kendra Knobloch**
- Clayton Ridge: **Ben Hefel**

The students were asked to write a paragraph on how telecommunications technology has or will benefit them in the future. Consideration was given to students seeking higher education in the fields of telecommunications technology, communications, or computer science.

Alpine extends a special thank you to the local Dollars for Scholars program and each school district's high school guidance counselor for assisting in the selection and administration of our scholarship.



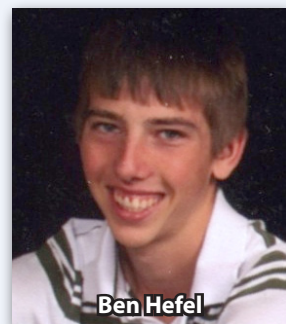
Ashley Moyna



Halie Ruff



Kendra Knobloch



Ben Hefel

## Ashley Moyna Receives \$2,500 FRS Scholarship

Alpine Communications is pleased to announce that Ashley Moyna is the recipient of a \$2,500 college scholarship from Alpine Communications and the National Telecommunications Cooperative Association's (NTCA) Foundation for Rural Service (FRS).



**The FRS scholarship program annually awards \$75,000 in scholarships to rural youth across the United States.** Out of nearly 1,300 applications received this year, thirty one scholarships were awarded. The goal of the scholarship program is to help further higher education opportunities among rural high school students. Alpine Communications strongly supports the youth of our community and is thrilled to sponsor this worthy program.

Scholarship recipients were selected by an independent team of reviewers from the education field. To be eligible, recipients must be sponsored by a NTCA member system, and must indicate a desire to return to their rural communities once their collegiate studies have been completed.

"We are thrilled to offer this program, with the goal of leveling the playing field for rural students who often face financial obstacles in their pursuit of higher education," said Chris Hopp, Alpine's General Manager. "The FRS scholarship program enables rural telecommunications providers to show their support of the youth living in the communities they serve. It is a source of tremendous pride for us and for the entire community of Elkader."

## Iowa Network Services Awards Grant to American Legion Clay-Gar Post #723

Iowa Network Services, Inc. is pleased to announce that American Legion Clay-Gar Post #723 is an award recipient of the Iowa Network Services Charity Grant program. American Legion Clay-Gar Post was awarded \$500 to make updates and repairs to the Garnavillo Community Center. INS Created this charity grant program to increase its service and support to the communities it serves and to help bring INS closer to its customers.



Pictured: Joe Craig, INS; Harlan Backhaus, Clay-Gar American Legion; Tammy Peake, Alpine Communications and Clay-Gar American Legion; and Denise Schneider, Garnavillo City Administrator.

INS presents this award in conjunction with Alpine Communications. Alpine Communications supported the grant application submitted by American Legion Clay-Gar Post #723. (873-3302)

## Connect With Us at the Clayton County Fair

The 157th Clayton County Fair is fast approaching! Visit the Alpine Communications booth inside the Commercial Hall. This year we will be offering daily technology demonstrations in our "Connected Digital Home" display. (252-2988)

You can sign up for daily prize drawings, view Alpine FusionTV, learn about Alpine Wireless, and meet the friendly Alpine staff. Once again, Alpine will be the "Official Communications Provider" to the Clayton County Fair offering free Wi-Fi Internet access to the fairgrounds. Mark your calendars for August 2<sup>nd</sup> – 8<sup>th</sup> and make the Clayton County Fair your summer destination for good food, live music, 4-H exhibits, and the best livestock shows in the state!

## There's Lots To "Like" On Facebook

When you're on Facebook, we encourage you to visit the Alpine Communications page at facebook.com/AlpineCommunications and "Like" us. By doing so, you'll be the first to know about new products and services. You'll also be able to take advantage of special promotions and events.



You can stay informed on what's happening in Clayton County by "Liking" other organizations in the county:

- Clayton County Register
- Clayton County Development Group
- The Guttenberg Press
- Elkader Area Chamber of Commerce
- Elkader Main Street
- Clayton County 4-H
- Clayton County Conservation
- Guttenberg Development & Tourism
- McGregor-Marquette Iowa
- Elgin Iowa

**Not on Facebook yet?** Give it a try. Facebook can help you more easily stay in touch with family and friends, share photos, get support when life is a challenge, celebrate big accomplishments, sell or swap items, and get advice before making major purchases. Go to www.facebook.com to get started or register for our next "Facebook for Beginners" workshop on Thursday, September 1st at 1:30.



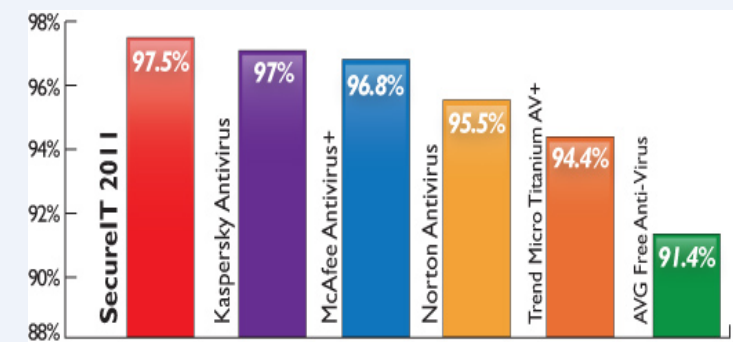
## SecureIT 2011 Outperforms the Competition!

SecureIT 2011 was recently reviewed by AV-Comparatives.org, an independent non-profit organization used as a benchmark by the security software industry.

Their testing included on-demand detection against over 400,000 malware samples such as:

- Worms: Self-replicating, network-spreading infections.
- Backdoors/Bots: Allow unauthorized system access.
- Trojans: Malicious programs that appear legitimate.
- Other Malware/Viruses: Macro viruses and scripts.

**The Results:** SecureIT 2011 scored higher in overall detection of malicious software than some of the most widely used and recognized security programs on the market today.



Along with detection rate, this group reviewed the product as a whole, stating "the user interface of SecureIT is essentially simple, clear and well-designed." (964-2637)

**SecureIT 2011** is better than ever and your will appreciate the easy installation, simple navigation, expert support, and top malware detection rates.

**Call Alpine Communications today at (563) 245-4000 to order SecureIT 2011 or to get a 30-day free trial.**