

Reminder: Make A Corded Phone Part Of Your Storm Plan

Storm season is upon us...is your family prepared? One item to be sure and have on hand is a corded home telephone, since it does not require electricity and could be your backup method of communication during and after a storm.

It's important for you to know:

- Cordless phones require electricity and will not continue to work during a power outage.
- Cellular systems and towers are not required to provide backup power, so cell phones may not operate during a power outage either. (873-2207)

For safety's sake, Alpine Communications urges you to always have at least one corded phone in your home. **For more information about the importance of having a corded phone, visit the Alpine TEC Store in Elkader or call us at 245-4000.**

**AT&T Trimline 210
Corded Phone
\$12.95**



**AT&T Trimline
w/Caller ID TR1909
Corded Phone
\$17.95**



Friends & Family Referral Program

Being a customer of Alpine has its rewards – like getting free service for referring friends and family to Alpine services! Simply give referral cards to your friends, neighbors & family. When each of them add Alpine High Speed Internet, FusionTV service, or Monitored Home Security and present the referral card, you'll receive a one-time credit of \$20.00* on your Alpine Communications bill.

If you're not already an Alpine High Speed Internet or FusionTV customer, sign up and you can receive the one-time \$20.00 credit* for referring yourself.

* Certain restrictions apply. New customers only. New customer must be in service for 90 days before credit.



**The more friends and family
you refer, the more you earn!**

Alpine Communications Information

Where to find us:

923 Humphrey Street
PO Box 1008
Elkader, Iowa 52043
8:00 a.m. - 5:00 p.m.
Monday - Friday

Contact Us

By telephone:
(563) 245-4000 or (800) 635-1059
Online: www.alpinecom.net

Payment Information:

- Payments are due on the 9th of each month.
- Accounts with past due balances are subject to a minimum \$5 late payment charge.
- View or pay your bill online at ebill.alpinecom.net.
- For your convenience, Alpine offers Automatic Bank Deduct. Payments can be taken out of your checking or savings account.
- Alpine accepts credit card payments with MasterCard, Visa, and Discover.
- There is a drop box at the Alpine business office. Payments can also be dropped off at the local banks in Elkader, Garber, Garnavillo, Guttenberg, Marquette, and McGregor.

Internet Tech Support

(888) 264-2908

SecureIT Tech Support

(877) 373-3320

After Hours Repair

Telephone and Cable TV

(563) 245-4000 or (800) 635-1059



Real Access. Real Value. Real People.

ALPINE COMMUNIQUÉ

Real Access. Real Value. Real People.



January | February 2011

New Year, New Enhancements

As we begin a new year, all of us at Alpine Communications are excited for the great things in store for 2011. We sincerely appreciate your business over the years and our success lies within the dedication of our employees and the loyalty from each of you. Thank you!

Alpine TEC Store

We celebrate the expansion and rebranding of our Retail Center in Elkader, now called the Alpine TEC Store. TEC stands for Technology, Entertainment, and Communications and represents the product lines that we carry including computers, HDTVs, electronics, specialty phones, and so much more. The quality products are paired with personal service and local expertise. We encourage you to shop the Alpine TEC Store first before making your next technology purchase.

*Alpine Communications is an
Authorized Lenovo Solution Provider*

Monitored Security Systems

The Alpine team ushers in the new year with an entire new service line, Monitored Home & Business Security Systems and Personal Emergency Response Systems (PERS). Alpine is the first security company in Clayton County licensed by the Iowa State Fire Marshal. Resolve to keep your loved ones safer in 2011 with protection provided locally by Alpine Communications. In the event of a fall or an emergency, a PERS unit is a lifeline to immediate assistance to senior living independently. Take control and guard against criminal intrusion with a Starter Security System protected by 24x7 monitoring.

**For less than an \$1 per day, gain piece
of mind plus save up to 15% on your
homeowners insurance.**

Meet the Crew - Josh Funk

Join us in welcoming the newest member of the Alpine Crew, Josh Funk. Josh started at Alpine in December as a combination technician. Much of Josh's training has focused on installing FusionTV service and wiring for telephone and Ethernet networks.



To many customers, Josh Funk is a familiar face. Josh was formerly employed by Peoples Service in Elkader. He graduated from MFL Mar Mac schools and resides in Elkader with his wife, Kari. They enjoy traveling out West and on four-wheeling, hunting, and photography expeditions. Josh is a skilled nature photographer and his outdoor photographs are well-known locally. (245-2264)

When asked about his tenure at Alpine so far, Josh said "I love it! I've found unique challenges in this new job which is why I like it - because it's something new every day! The other techs are real team players and I've learned a lot from them in a short amount of time."

Welcome, Josh!

New!

Alpinecom.net

Launching in early 2011, Alpine's website will provide easier access to the information you need. A "Fast Links" section on the home page links you directly to email, ESPN3.com, eBill, online directory, and more. Shopping for Alpine services is a snap with the new website, too. Stay tuned for the official launch of the new Alpinecom.net.



**If your phone number appears in parentheses
(XXX-XXXX) in this edition of the Alpine Communiqué,
give us a call at 563-245-4000 by February 28, 2011,
and we'll apply a \$5 credit to your account!**



Alpine Charitable Giving Program

Alpine Awards \$2000 in Grants

Alpine Communications Charitable Giving Program grants were presented to local non-profit groups that received grant monies in the fourth quarter of 2010. Grants were awarded to the following non-profit organizations:

- **Clayton County Conservation Board - \$500**

To purchase binoculars and Birds of North America Field Guides for their "Sharing the Joy of Wildlife" program.

- **Carter House Museum - \$1000**

To purchase a monitored security system for the museum.

- **Clayton County Library Association - \$500**

To purchase new circulation software for Clayton County libraries.



Pictured are Lori Keppler, Alpine, and Ellen Collins of the George Maier Rural Heritage Museum

Alpine Communications invites public and private non-profit agencies to submit proposals for consideration in assisting with your charity drives and/or funding of a specific project for your respective community. Grant applications for the next quarter should be submitted to Alpine by February 28, 2011. (964-2818)

Directory Cover Photo Contest

Submit an Entry By February 15th

For the past five years the Alpine directory, AKA the Northeast Iowa Regional Directory, has featured a local photo on the cover. Once again this year we are holding a contest to give our customers a chance to show off their talents in a photo contest for the directory cover. We are seeking digital photos from amateur photographers that portray the natural beauty and scenic settings that surround us. Photographs must have been shot within the areas served by Alpine Communications and have been taken by the entrant within the past three years.



If your photo is chosen for the cover, you will receive a digital picture frame. As a thank you, each person will receive one 5x7 print of one of their entries. The winning photograph(s) will be published on the cover of the 2011-2012 Northeast Iowa Regional Directory distributed by Alpine Communications. The winning photographer will also receive a \$50 gift certificate to the Alpine TEC Store.

Contest Rules & Eligibility Requirements

- Entries are open to customers of all ages who are Alpine Communications customers
- Photos must have been shot within Alpine Communications' serving areas
- Photos must have been shot within the past three years
- Digital photos must be high-resolution, at least 300 dpi, and formatted as a .jpg, .pdf, .bmp, .eps, .tif, .gif
- Relatives of Alpine Communications employees are not eligible to enter

How to Enter

- Send digital photos by the entry deadline of February 15, 2011
- Email photos to alpine@alpinecom.net
- Include name, address, telephone, description of photo, and where the photo was taken
- Limit two entries per household

Need Cash for College?

Check Out College Scholarships Available Through Alpine

Alpine Communications has teamed up with The Foundation for Rural Service (FRS) and the Rural Iowa Independent Telephone Association (RIITA) to offer three scholarships opportunities to our service areas' high school seniors.



The FRS college scholarship program awards twenty five scholarships in the amount of \$2,500 to winning applicants across the nation.

Eligibility requirements and the application can also be downloaded from FRS Website at www.frs.org. Completed applications must be returned to our office by February 15, 2011, so that we may complete the Sponsor Certification and forward the applications to FRS. (252-3869)

The RIITA college scholarship program will award one \$2,500 to a winning applicant receiving telecommunications services from a RIITA member (Alpine is a RIITA member) and is from a rural area.

Eligibility requirements and the application can also be downloaded from the RIITA Website at www.riita.com. Completed applications must be returned to our office by February 22, 2011, so that we may sign the application and send it to RIITA.

The Alpine Communications scholarship program will award four \$500 scholarships to winning applicants, one graduating Senior from Central, Valley, Clayton Ridge, and MFL Mar Mac schools. Each school's Dollars for Scholars program adminstrates the scholarship. Eligibility requirements and the application can be obtained from your guidance counselor's office.

Contact Sara Hertrampf at Alpine for more information or assistance with applying for a scholarship.



Mitten Tree Donations Poured In

A heart-felt thank you goes out to the many customers who donated hats, gloves, mittens, and scarves to the Alpine Mitten Tree Program this year. Your donations warmed hearts, hands, and heads of many families in our community. Pictured is Jane Thein of the Guttenberg Press, which served as a collection site in Guttenberg.

Take on the New Year with a New Lenovo Computer

Featuring the The Lenovo® G560 laptop.

Breakthrough Intelligence & Entertainment

- 15.6" high-definition LED backlight display
- Genuine Windows® 7
- 2010 Intel® Core™ i5 processor
- 4GB Memory
- 320GB Hard Drive
- DVD reader/writer
- Integrated high-speed Wi-Fi
- Integrated web camera



Need help?
You'll find personalized service, local expertise, and competitive prices at the Alpine TEC Store in Elkader. Call or visit us today!